

Privacy Policy

Last Updated: March 9, 2025

Introduction

At Rapid Justice ("we," "our," or "us"), we respect your privacy and are committed to protecting your personal data. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our website and services.

Information We Collect

Personal Identification Information

- Name
- Email address
- Phone number (if provided)
- Billing information (for paid plans)

Usage Information

- Details about the legal documents you generate
- Queries submitted to our AI system
- Information provided in form submissions
- Feedback and survey responses

Technical Information

- IP address
- Browser type and version
- Device information
- Log data and analytics
- Cookies and similar technologies

How We Use Your Information

We use your personal information to:

- Provide and maintain our service
- Process transactions and manage your account
- Generate legal documents based on your inputs
- Improve and personalize our service
- Communicate with you about updates, promotions, or support
- Ensure the security and proper functioning of our platform
- Comply with legal obligations

Data Storage and Security

We implement appropriate security measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction. Your data is stored on secure servers and we regularly review our security practices.

Data Retention

We retain your personal information for as long as necessary to provide our services and fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required by law.

Your Rights

Under UK data protection laws, you have the right to:

- Access your personal data
- Correct inaccurate or incomplete data
- Request deletion of your data (under certain circumstances)
- Restrict or object to our processing of your data
- Request transfer of your data
- Withdraw consent at any time (where processing is based on consent)

To exercise these rights, please contact us using the details provided at the end of this policy.

Cookies

We use cookies and similar tracking technologies to enhance your experience on our website. You can manage your cookie preferences through your browser settings.

Third-Party Services

We may use third-party service providers to help us operate our business and administer activities on our behalf, such as payment processing, email delivery, and analytics. These third parties have access to your personal information only to perform specific tasks on our behalf and are obligated to protect your information.

Children's Privacy

Our service is not directed to children under 18 years of age. We do not knowingly collect personal information from children under 18. If you are a parent or guardian and believe your child has provided us with personal information, please contact us.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the "Last Updated" date.

Contact Us

If you have any questions about these Terms, please contact us at:

Email: privacypolicy@rapidjustice.co.uk